



**The Bhagirathi Co-operative Milk Producers' Union Limited**  
**(A Govt. of West Bengal Project)**

**BU:MKTG-MIS: 1209**

**Dated: 22.06.2019**

**NOTICE INVITING QUOTATIONS**

Sealed quotations are invited from accredited software firms, company agencies, personnel for creation development and hosting of an online tailor made software which would handle the daily activities of the Marketing Section.

**Brief Description of the Scope of Work:** Creation development and hosting of an online tailor made software which would handle the daily activities of the Marketing Section. The Software should be designed and develop in such a way that it can amalgamate with the other modules of different sections. The software should be secured and enabled with secured payment gateway system for money transfer. The interface of the software should be platform independent and should run in any environment. 'Details of scope of work is furnished in Annexure-A'

**Timeline for Quotations**

Quotation publication Date and Time	22.06.2019 at 15:00 hrs
Last Date and Time of Quotation submission	28.06.2019 at 15:00 hrs
Quotation Opening & Evaluation Date and Time	28.06.2019 at 16:00 hrs
Pre bid Meeting Date and Time	25.06.2019 at 11:00 hrs

**General Terms and Conditions:**

1. The bidder should properly go through the Quotation Document make the requirement analysis by discussing with the marketing section and then quote their rates inclusive of all taxes and levies and any other charges.
2. Estimated Expenditure: Not more than Rs.75,000/-.
3. No quotation shall be accepted after the last date and time of submission.
4. The quotation submitted should be properly signed and sealed. Unsigned and unsealed quotations shall not be accepted.

5. Quotations should be sent to the Managing Director, The Bhagirathi Cooperative Milk Producers' Union Limited. Feeder Dairy Panchanantala, Berhampore, Pin-742165.
6. The cost must be divided into 3 components: 1. Development Cost 2. Hosting and Server Space Cost 3. AMC and Maintenance Cost.
7. Any problem in software must be resolved with 24 hours. Delay in resolution of problem shall invite penalty and the cost shall be recovered from the bills.
8. Delivery Installation and Commissioning must be done within 10 days along with test run of the entire component. The software shall be installed in the Marketing department. The party must arrange support staff to handle the software initially for 7 days and shall make necessary arrangement to impart training to the staff of the concerned department.
9. Payment shall be made in NEFT/RTGS against 3 copies of Invoice duly certified by the concerned Sectional head and approval from the competent authority within 25-30 days.
10. The party must provide operation manuals of the software along with images for understanding the mode of operation of the software.
11. Subletting is not allowed.
12. Liquidated damage of 0.5% per day subjected to a maximum of 10% of the total cost of the project shall be charged if the entire project is not delivered within the stipulated time and the cost shall be deducted from the Security Deposit and the bills.
13. The Milk Union reserves the right to accept and reject any bids and to cancel the entire tender process at any point of time without assigning any reason thereof.

Sd/-

Managing Director  
The Bhagirathi Cooperative  
Milk Producers' Union Limited

Copy forwarded to:

1. I/C Mktg.
2. I/C MIS
3. I/C F&A
4. Office Notice Board
5. Official Website ([www.bhagirathimilk.com](http://www.bhagirathimilk.com))

# ANNEXURE-A

Scope of Work: The online software must designed and developed in such a way that it performs the following operations:

1. Order Management: It should take the orders entered by the user as per the demand provided by the distributors. The software should contain a database of each and every distributor data as required by the milk union in a database. The database should also contain provision for creation of new distributors. The system should also generate the distributor wise order id of the distributors.
2. Distribution Management: The software should also calculate the transport vehicle distribution per specific route and denomination of the product dispatched in each vehicle by the Milk Union.
3. Payment Management: Payment is a major factor in this software. The software should be attached with a Secured payment gateway system for the distributors to make payment. The software should maintain distributor wise credit balance and transaction details.
4. Product Management: The details of each product ranging from its specification, quality units and price should be maintained in the database of the software. The price details and the commission in each stage from basic price to the MRP shall be incorporated in the software.
5. Authority Management: The different layers in this should be managed and protected by specific people as desired by the management.

The bidder must discuss the entire scope of Work in the Marketing Department before submission of bids.

Sd/-

Managing Director  
The Bhagirathi Cooperative  
Milk Producers' Union Limited